



# automation

## User List Update Form

This is a Fillable PDF form. You can either print it and fill it out by hand or you can enter the information directly into the form and send it electronically. Please print a copy for your records.

Your Name: \_\_\_\_\_

Email: \_\_\_\_\_

Account Name: \_\_\_\_\_ Account Number: \_\_\_\_\_

Are you Authorized to make changes to this account? Yes  No  Not Sure

#	Name	Pass Code	Duress Code	#	Name	Pass Code	Duress Code
1				17			
2				18			
3				19			
4				20			
5				21			
6				22			
7				23			
8				24			
9				25			
10				26			
11				27			
12				28			
13				29			
14				30			
15				31			
16				32			

When communicating with the Central Station, They will challenge your identity by asking you your password. If you give them your pass code, then they will cancel the alarm dispatch. If you give them your duress code, they will automatically dispatch the Police.

Please note that it can take up to 2 business days for these changes to take effect. We may contact you to verify this information before updating your account.

Please email completed forms to [alarm@vastautomation.com](mailto:alarm@vastautomation.com)